



Arc Suite® System Requirements: ArcReporting

Revised: October 13, 2021

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Legal Disclaimer

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Workstation Setup Requirements

ArcReporting is a web-based platform hosted by Donnelley Financial Solutions. The following tables contain information regarding software and hardware components required for end user workstations to access Arc Suite. Each end user is responsible for appropriate licensing of all components listed.

Software Requirements		
Component	Version/Other Requirements	
	Minimum	Recommended
Client Workstation		
Microsoft Windows ¹	Windows 10 (64-bit) and newer	Windows 10 (64-bit) and newer
Browser	Chrome, Edge v79+	Chrome
Internet Access	Application access via minimum of TLS 1.2/443 Data load file transfer via SFTP/22	

Recommended Software	
Component	Version
Client Workstation	
Microsoft Word	2003 (SP3, plus the Microsoft Office Compatibility Pack) ² or higher
Microsoft Excel	
Adobe Acrobat Reader	7.0 or higher

Hardware Requirements		
Component	Requirements	
	Minimum	Recommended
Client Workstation		
Processor	2 GHz	3 GHz Dual Core (64-bit)
Available RAM	4 Gb	8 Gb - 16 Gb
Connection Speed	100 Mbps or greater	
Screen Resolution	1024 x 768 pixels or higher	

¹ Refer to the “[Operating System Type Determination](#)” section of this document for more information.

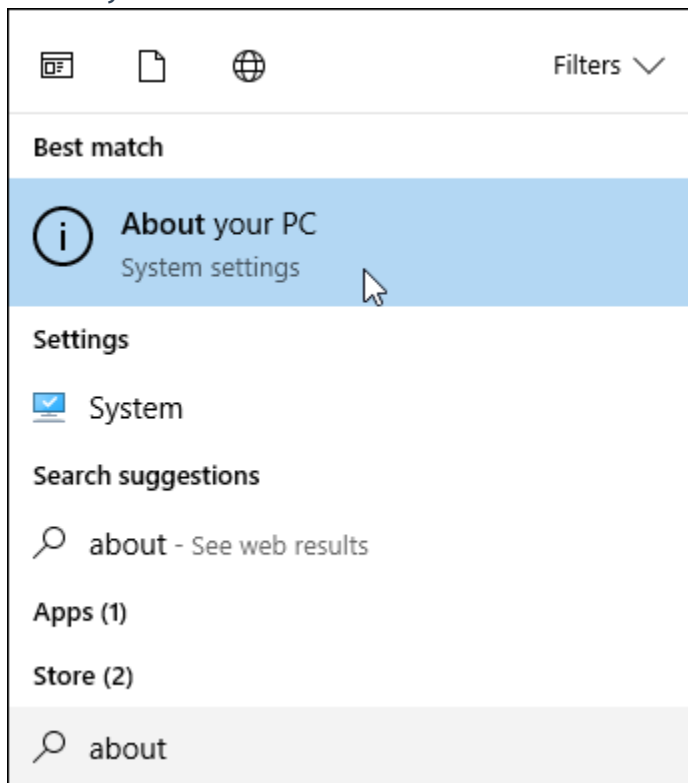
² Tabular data exported from ArcReporting in Excel (XLS) format can be opened/edited in Microsoft Excel 2003 (SP3) or higher. Data import source files which are created/edited in any of these versions of Microsoft Excel must be saved in Excel 97-2003 Workbook (XLS) format for use by some ArcReporting imports (other data imports call for source files in XLSX format). ArcReporting project output for Word or Excel is generated in DOCX and XLSX formats, respectively, which can be opened/edited in Microsoft Office applications of versions 2003 (SP3, plus the Microsoft Office Compatibility Pack) or higher.

Operating System Type Determination

The operating system type can be determined by carrying out the following procedure:

Windows 10

1. Tap or click the “Start” button at lower-left, type “About”, and then tap or click the “About your PC” item.



2. On the dialogue that displays, look at right for the edition and version of Windows that the PC is running.

Edition	Windows 10 Pro
Version	1607

3. Look at right of the dialogue for the operating system type.

System type	64-bit operating system, x64-based processor
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Browser Cookies

It is recommended that users allow all browser cookies for ArcReporting. Disabling certain cookies will result in reduced functionality in certain areas.

Network Requirements

Important notes for local network configuration regarding URLs/IP addresses:

- Due to the nature of the investment industry, ArcReporting frequently transfers large amounts of data to users' local browsers. Therefore, it is important to ensure local user networks are configured to allow sufficient throughput for data originating from the Internet.
- Networks using proxy servers typically utilize default timeout settings that may be too low to allow proper data transfer. It is recommended to explicitly increase local proxy timeouts.
- In order to accomplish the necessary throughput, email communications and timeout settings, local networks may need to "whitelist" and/or add exceptions for specific URLs/IP addresses. For more information, please see the "Arc Suite Local Client Network Recommendations" document.